

shu uemura

RETURN FORM

PLEASE INCLUDE THIS DOCUMENT WITH YOUR RETURN(S)

Name:
Address:
City/State:
Zip code:
Order No.:
Our Reference No.:

Product Item Number	Product Description	Quantity Returned	Reason Code

Specify:

REASON CODES FOR RETURNING PRODUCTS

91	Dissatisfied with overall results
92	Did not like shade
93	Did not like scent
94	Did not like texture
95	Unwanted gift
96	Sensitivity to ingredient(s)
97	Purchased wrong product
98	Damaged
00	Other

Should you have any questions regarding a return or an exchange, please do not hesitate to call us at 1-888-748-5678 select option 2 or email us by using the contact us button on our website. It will be our please to instruct you on how to proceed. Please include your phone number(s) and e-mail address, in case we need to contact you about your refund or exchange.

Daytime () _____
Evening () _____
E-mail _____

IMPORTANT INFORMATION

- Items purchased on shuueemura-usa.com must be returned, prepaid, to the address indicated below.
- Please note that we do not accept C.O.D. deliveries and that the shipping charges are non-refundable.
- Please duly complete the Return Form, in print, detailing each item to be returned.
- Pack the item(s) to be returned, along with the duly completed Return Form, in the original package, if possible.
- Refunds will be issued, within 30 days, to the person indicated on the original receipt and referred to as the "Bill To" customer.

Return address:

L'Oreal C/O Freeport Forwarding
11320 STATE RTE 9,
Champlain, NY
12919